



PSW
PAKISTAN SINGLE WINDOW



USER MANUAL FOR TRADERS & CUSTOMS AGENTS

**PSW Mobile App – Payment
Management**

TABLE OF CONTENTS

1. Introduction.....	3
2. System Requirements	4
3. Access Payment Management	5
4. View Generated PSID's for Payment Via 1 Link	8
5. View GD Payments.....	11
6. View GD Payment Details	14
7. Generate PSID	16
8. Contact Information Need any assistance?	22



1. Introduction

Pakistan Single Window (PSW) is an electronic portal that allows parties involved in cross border trade and transport to lodge standardized information and documents using a single-entry point to fulfill all import, export, and transit related regulatory requirements. The PSW Mobile App extends this experience to your phone, giving subscribed and registered PSW users on-the-go access to key trade information and actions — using the same credentials as the PSW web portal.

The Mobile App is designed for quick visibility and action while you're away from your desk. It puts the tools you rely on most into your pocket, so you're never far from your trade activity. It allows Traders, Customs Agents, and other authorized users to view and track Goods and Single Declarations, check the status of licenses, permits, and certificates (LPCOs), manage payments and financial instruments, and stay informed through messages and complaint tracking — all from a single dashboard that adapts to your role.

With the PSW Mobile App, you get real-time visibility into your trade activity — from declarations and approvals to payments and support requests — keeping you informed and in control wherever you are. For more information about PSW, please visit our website www.psw.gov.pk.



2. System Requirements

- To use PSW Mobile App on Android device, the subscriber will require:
 - a. Android smartphone.
 - b. Android 11 or later.
 - c. Stable internet connection (Wi-Fi or mobile data).
- To use PSW Mobile App on iPhone, the subscriber will require:
 - a. iOS 15.0 or later.
 - b. Stable internet connection (Wi-Fi or mobile data).



3. Access Payment Management

1. Log in to the PSW Mobile App using valid credentials.

PSW
PAKISTAN SINGLE WINDOW

Welcome Back!
Please login to your account.

Username*
e.g. UN-00-3339320

Password* 

☒ Remember me.

Login

QA/ v1.3.0(126)

Figure 1

2. From the Dashboard, tap on **'Manage Payment - Weboc'**.

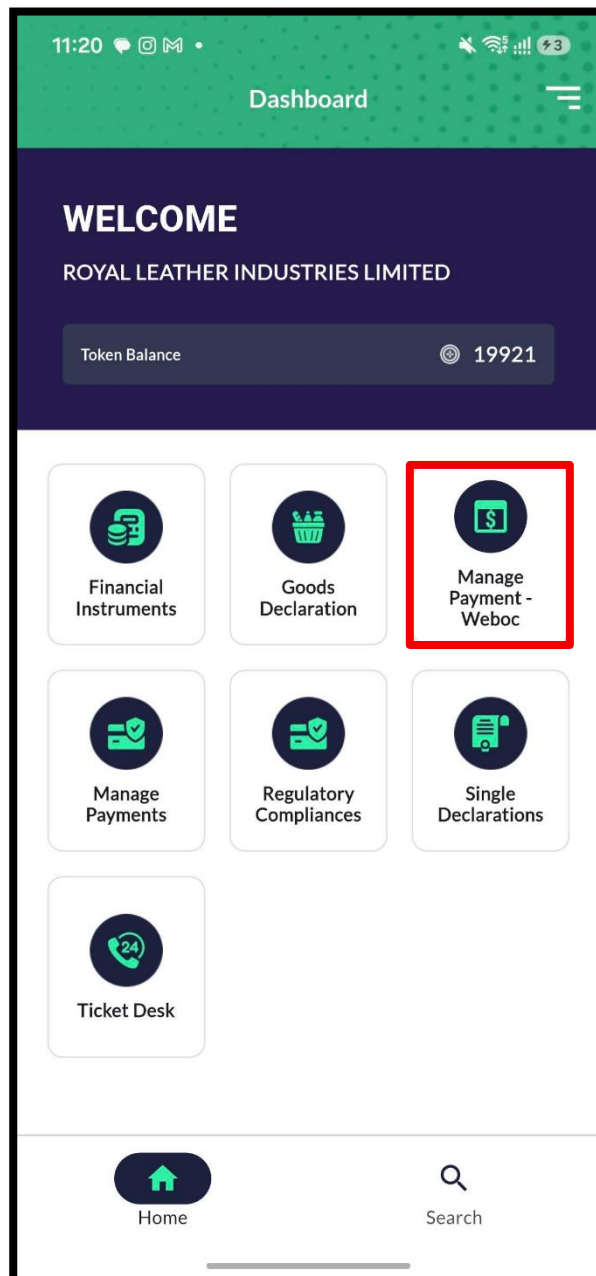


Figure 2

3. On the **Payment Management** screen, the following items are available:

- a. **Generated PSID's for Payment Via 1 Link**
- b. **GD Payments**
- c. **Generated PSID.**

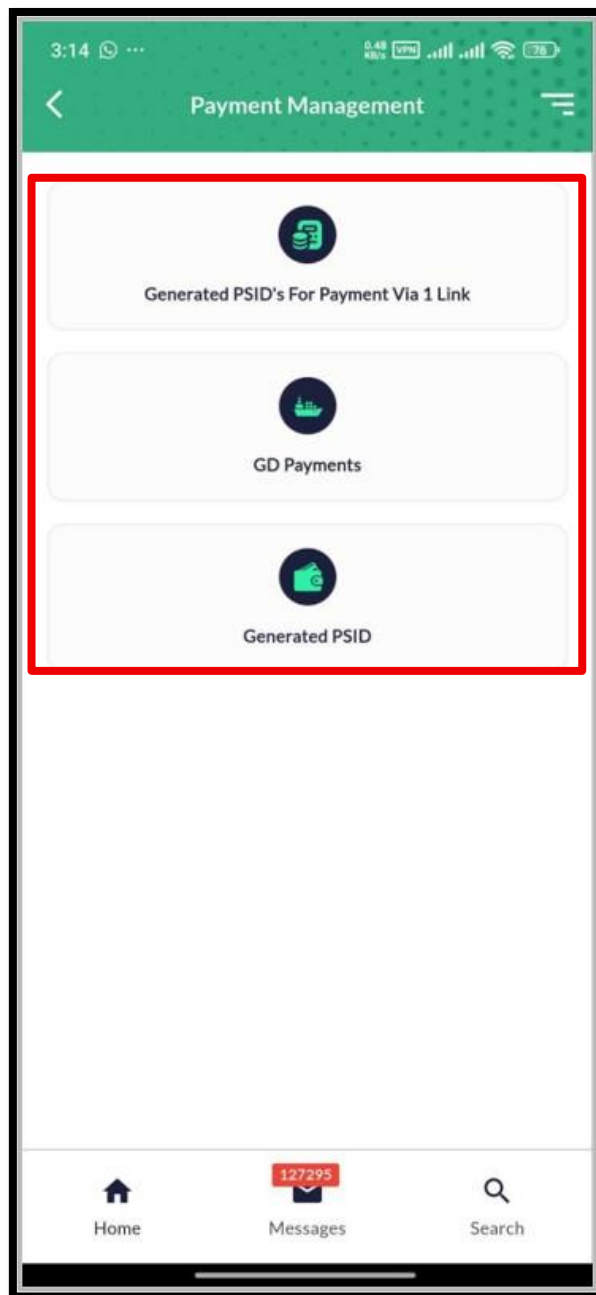


Figure 3

4. View Generated PSID's for Payment Via 1 Link

1. Tap on **Generated PSID's For Payment Via 1 Link** from the Payment Management screen.

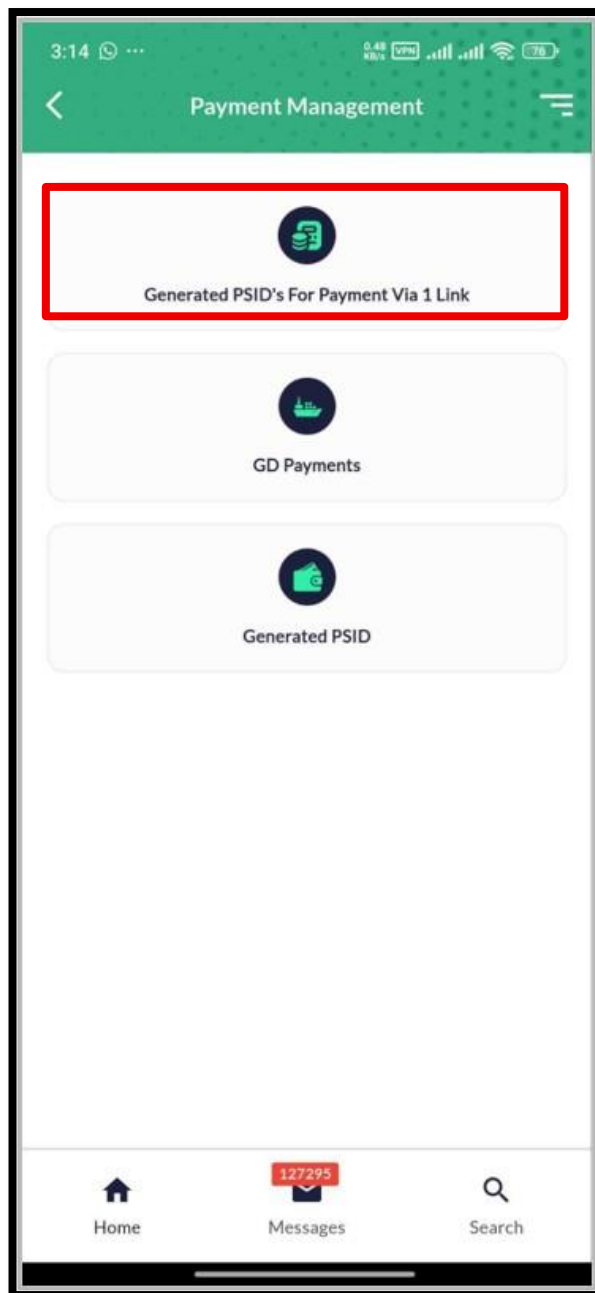


Figure 4

2. The **Generated PSID's For Payment Via 1 Link** screen is displayed with search options.

3:14 9.14 KB/s VPN 78%

< Generated PSID's For Payment Via 1 Link

BL Number GD Number

NTN PSID

Trader GD Ref No

Search Reset

Home Messages 127295 Search

Figure 5



3. Enter any available search criteria, such as **BL Number**, **GD Number**, **NTN**, **PSID**, **Trader**, or **GD Ref No**, and tap on '**Search**' to view matching records or '**Reset**' to clear the entered search values.
4. The matching records are displayed as cards with summary details.

The screenshot shows a mobile application interface with a green header bar. The title is "Generated PSID's For Payment Via 1 Link". Below the header, there are search filters: "BL Number", "GD Number", "NTN" (with value "0225900"), "PSID", "Trader", and "GD Ref No". Below these filters are two green buttons: "Search" and "Reset", which are highlighted with a red border. Below the buttons, there are two result cards for "M/S KHAWAJA SPINNING MILLS LTD".

1	M/S KHAWAJA SPINNING MILLS LTD,	>
GD Number	-	BL Number
NTN No.	0225900	Automation-912788
PSID Number	10007420260409033906157	GD Ref No
		P-546307-2026
		Date
		04/09/2026
Payment Against GD		

2	M/S KHAWAJA SPINNING MILLS LTD,	>
GD Number	-	BL Number
		Automation-66AA77

The bottom navigation bar has three icons: Home, Messages (with a red badge showing "127295"), and Search.

Figure 6

5. View GD Payments

1. Tap on 'GD Payments' from the Payment Management screen.

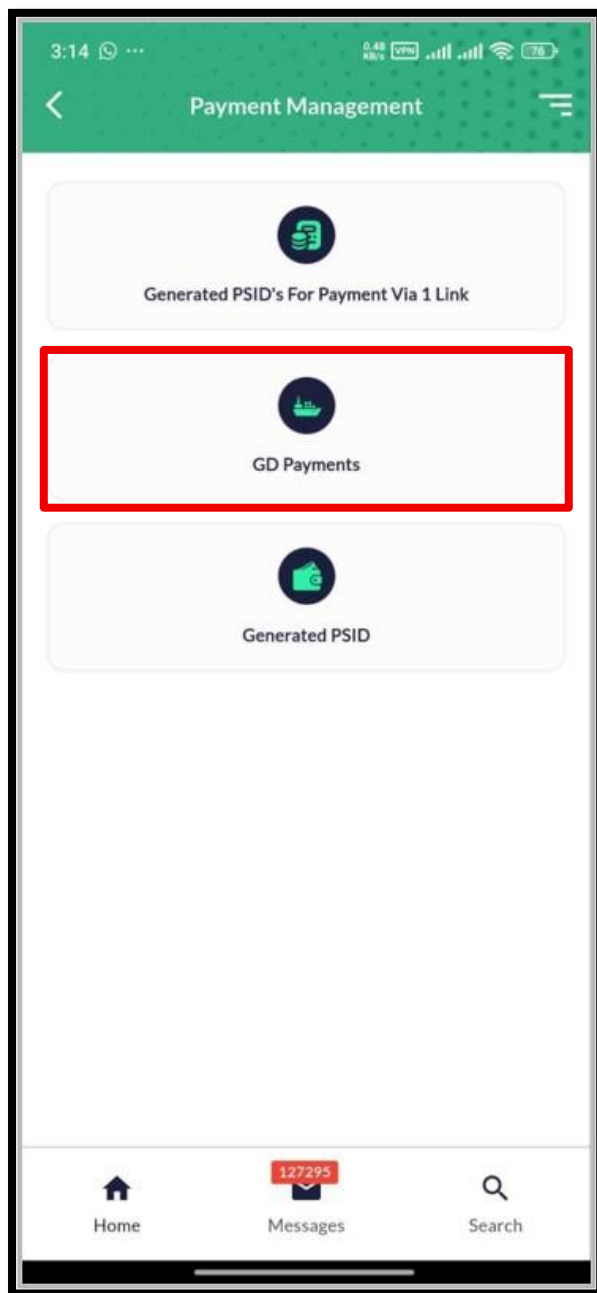


Figure 7

2. The **GD Payment List** screen is displayed with search options.

The screenshot shows the 'GD Payment List' screen. At the top, there is a green header with a back arrow, the title 'GD Payment List', and a menu icon. Below the header, there are search filters: 'Cash Number', 'GD Number', 'NTN', 'PSID', and 'Trader'. A 'Search' button is highlighted with a red box, and a 'Reset' button is next to it. Below the filters, there is a list of payments. The first payment is for 'M/S KHAWAJA SPINNING MILLS LTD.' and the second is for 'M/S KHAWAJA SPINNING MILLS LTD.'. Each payment entry shows details like 'GD Number', 'Cash Number', 'Date', 'NTN', and 'PSID Number'.

GD Number	Cash Number	Date	NTN	PSID Number
KPPI-HC-7247-08-04-2026	C-KPPI-000199-08042026	04/08/2026	0225900	48,368.00
KPPI-HC-7246-08-04-2026	C-KPPI-000198-08042026	04/08/2026	0225900	

Figure 8

3. Enter any available search criteria, such as **Cash Number**, **GD Number**, **NTN**, **PSID**, or **Trader**, and tap on '**Search**' to view matching GD payment records or Reset to clear the entered search values.
4. The matching GD payment records are displayed as cards with summary details.

The screenshot shows a mobile application interface titled "GD Payment List". At the top, there is a green header bar with a back arrow, the title, and a menu icon. Below the header, there is a search section with several input fields: "Cash Number", "GD Number", "NTN" (containing "0225900"), "PSID", and "Trader". There are two green buttons, "Search" and "Reset", below the input fields. Below the search section, there are two payment record cards. Each card has a header with a number in a green box and the text "M/S KHAWAJA SPINNING MILLS LTD," followed by a right arrow. The first card (1) displays the following details: GD Number (KPPi-HC-7247-08-04-2026), Cash Number (C-KPPI-000199-08042026), Date (04/08/2026), NTN (0225900), and PSID Number (48,368.00). The second card (2) displays: GD Number (KPPi-HC-7246-08-04-2026), Cash Number (C-KPPI-000198-08042026), Date (04/08/2026), and NTN (0225900). At the bottom of the screen, there is a navigation bar with three icons: a house icon for "Home", an envelope icon for "Messages" (with a red badge showing "127295"), and a magnifying glass icon for "Search".

Figure 9



6. View GD Payment Details

1. Tap on a list item card to open the GD payment detail screen.

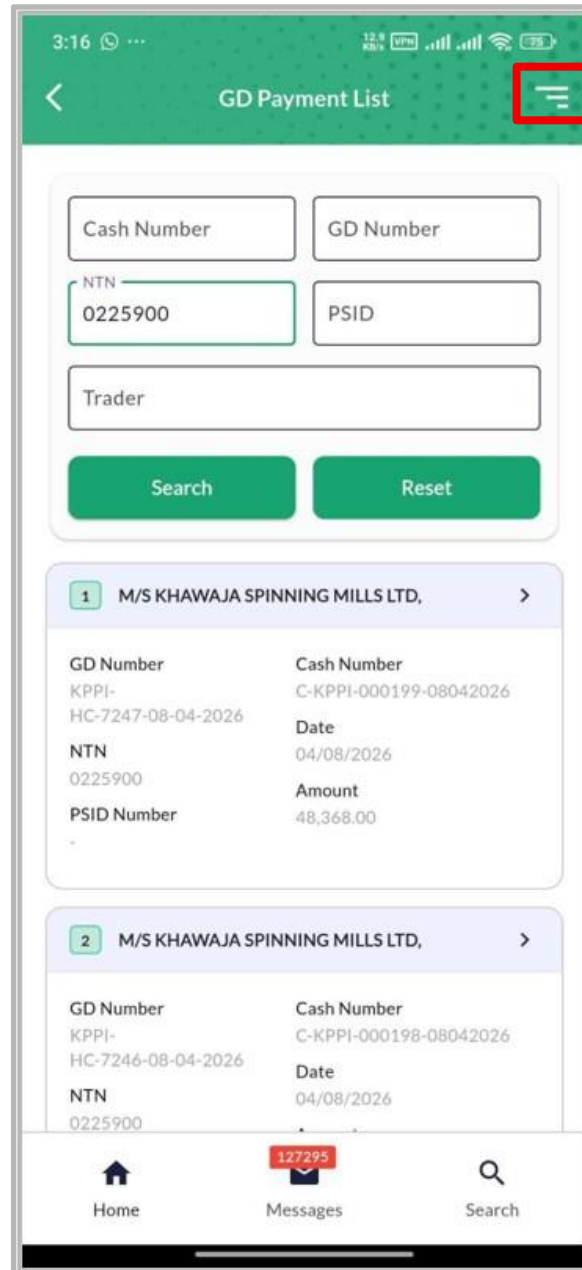


Figure 10

2. The **GD Confirmed Payment Details** section is open by default, and other sections can be expanded as needed.

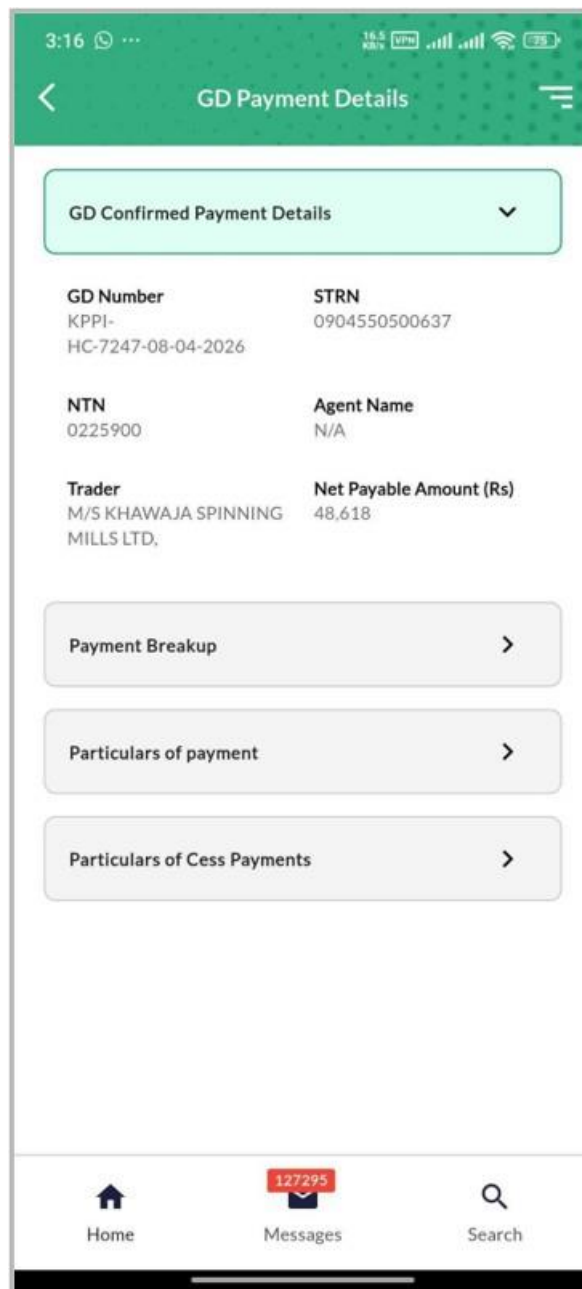


Figure 11

7. Generate PSID

1. Tap on **Generated PSID** from the Payment Management screen to open the **Generate PSID** screen.

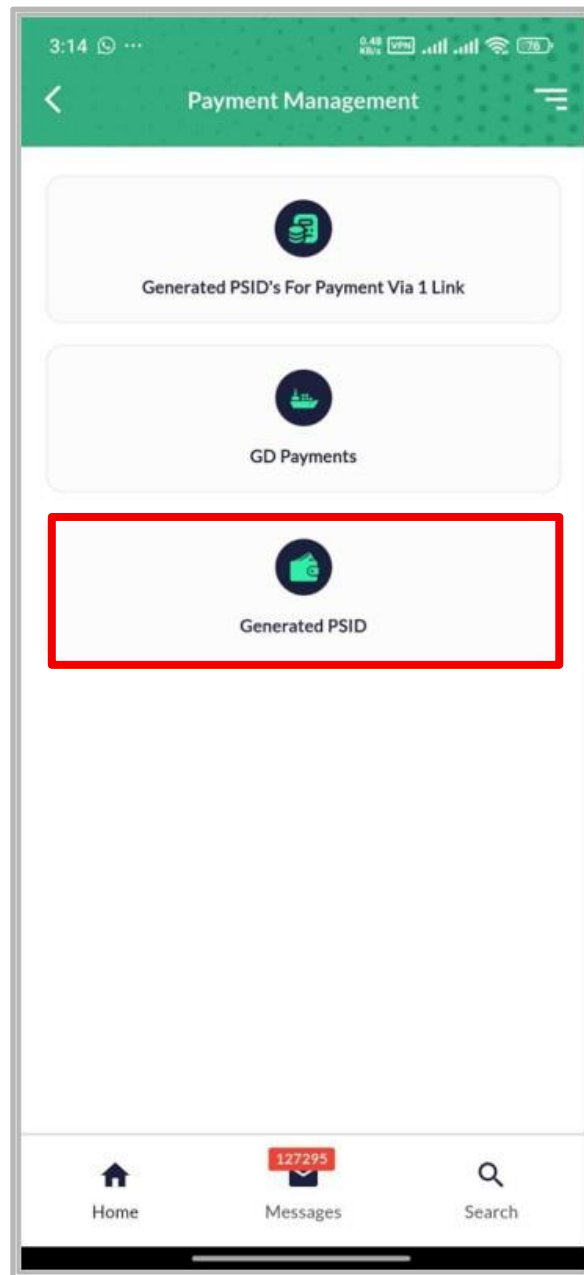


Figure 12

2. The **Generated PSID** screen is displayed with search options.

3:17 9.45 KB/s VPN 75%

< Generate PSID ≡

BL Number GD Number

NTN VIR Number

Trader GD Ref No

Search Reset

Home Messages Search

Figure 13

3. Enter any available search criteria, such as **BL Number**, **GD Number**, **NTN**, **VIR Number**, **Trader**, or **GD Ref No**, and tap on '**Search**' to view matching records or '**Reset**' to clear the entered search values.
4. The matching records are displayed as cards with summary details.

The screenshot shows a mobile application interface titled "Generate PSID". At the top, there is a status bar with the time 3:18 and various icons. Below the title bar, there are six input fields for search criteria: "BL Number", "GD Number", "NTN" (containing "0225900"), "VIR Number", "Trader", and "GD Ref No". Below these fields are two green buttons: "Search" and "Reset", which are highlighted with a red rectangle. Below the buttons, there are two result cards. Each card has a green circle with a number (1 and 2) and the text "M/S KHAWAJA SPINNING MILLS LTD, Ansha Zahid". The first card shows details: GD Number (blank), BL Number (KFCSAL12989), IGM No. (294), GD Ref No (P-530594-2026), and IGM Index (6). The second card shows similar details with different values: GD Number (blank), BL Number (PL-13190), IGM No. (477), GD Ref No (P-530594-2026), and IGM Index (6). At the bottom, there is a navigation bar with three icons: a house for "Home", an envelope for "Messages" (with a red badge showing "127295"), and a magnifying glass for "Search".

Figure 14

5. Tap on a list item card to open the **Generated PSID Detail** screen.
6. Review the displayed **GD Payment Detail** and tap on '**Generate PSID**' to proceed.

3:18 12:1 VPN 75%

< Generated PSID Detail >

GD Payment Detail ▾

GD Number*

NTN*

0225900

Trader*

M/S KHAWAJA SPINNING MILLS LTD, Ansha Zahid

STRN*

0904550500637

Agent Name*

N/A

Generate PSID

Home Messages Search

Figure 15

7. On the confirmation popup, tap on **'Yes'** to generate the PSID, or tap on **'No'** to stop the process.

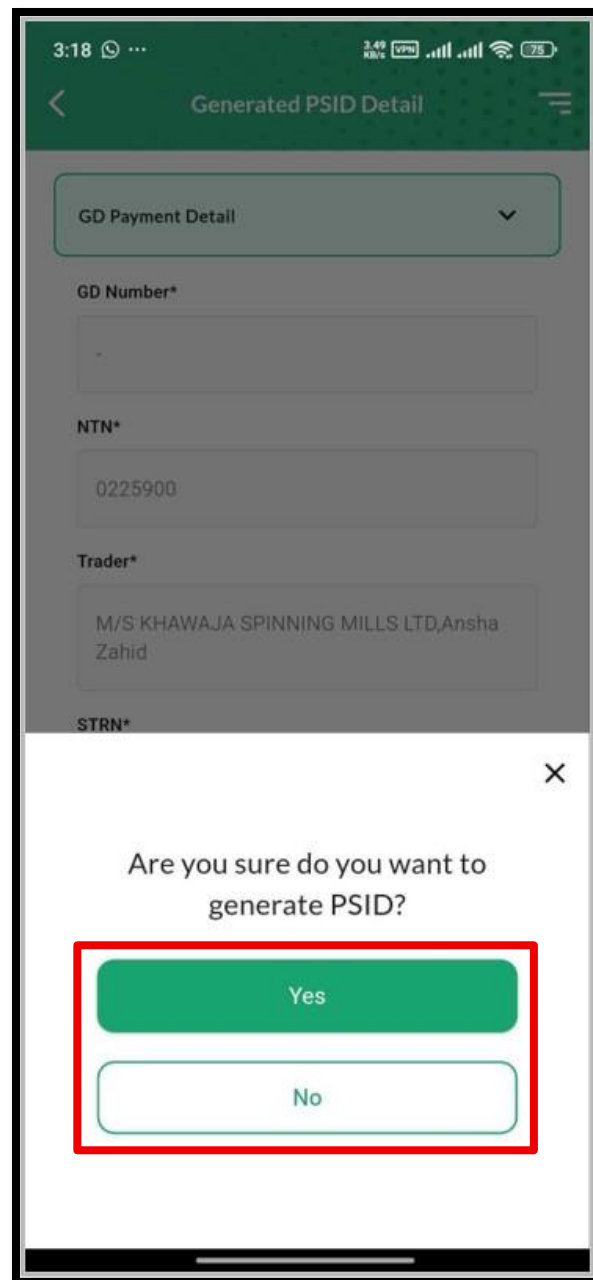


Figure 16

8. When the PSID is generated successfully, a success message is displayed.

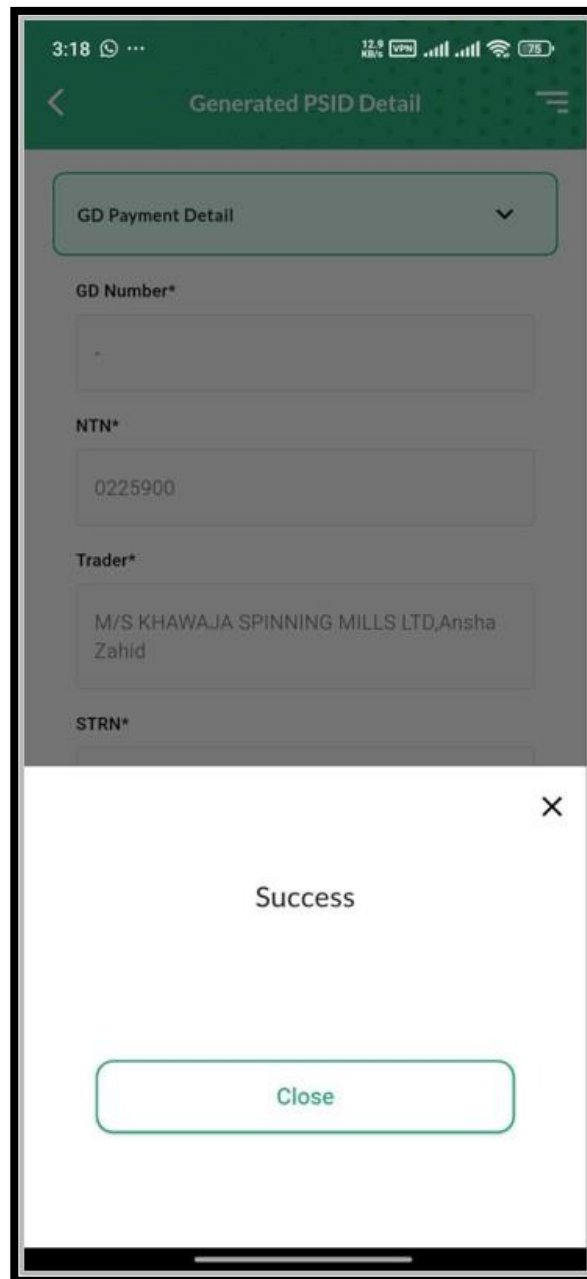


Figure 17



8. Contact Information Need any assistance?

Please feel free to contact us as:

Email: support@psw.gov.pk

Phone: 021-111-111-779



+92-51-9245605



info@psw.gov.pk



www.psw.gov.pk